



Oasis Lifestyle Product Assurance Program

Bathing and Shower Unit Structure & Surface Finish Limited Warranty

Oasis Lifestyle provides a performance assurance program for unit structural integrity and surface finish covering a five (5) year period from the date-of-purchase on GELCOAT, and covering a ten (10) year period from the date-of-purchase on VACUUM FORMED ACRYLIC product, for the original purchaser and subsequent consumer. This Oasis limited warranty program addresses specific defects in the product, and the workmanship associated with the manufacture of the Oasis bathing and shower product. The specific defects covered must result in a significantly altered appearance and/or affect the intended performance standards for the product under normal residential use.

Hydro-Massage Systems (water recirculation & air), Option & Accessories Limited Warranty

Oasis Lifestyle provides a performance assurance program for their hydro-massage systems (herein called 'system'), and their options and accessories covering a two (2) year period from the date-of-purchase for the original purchaser and subsequent consumer. This Oasis limited warranty program addresses specific defects in the system components, and the workmanship associated with the assembly of the systems, along with offered options and accessories installed by Oasis, on an Oasis unit. The specific defects covered must result in a significantly altered appearance and/or affect the intended performance standards for the system, the option and/or the accessory.

During the coverage period, Oasis will, at its discretion (following a verification by an authorized Oasis representative), either provide service or supply a replacement product without charge, but excluding any cost associated with the transportation, removal of and/or reinstallation of the unit (module). Failure to allow requested inspection by an authorized Oasis representative, and/or failure to provide adequate accessibility for an authorized inspection, and/or service performed prior to documented authorization from Oasis Lifestyle, LLC., may delay service, and/or possibly terminate any warranty coverage, and remove any liability to Oasis Lifestyle, LLC.

This 'Product Assurance Program' does not cover service resulting the following:

- a) Improper field installation of the product, system, option, accessory, and/or surrounding structure modifications, and/or utility service connections beyond the recommendations supplied by Oasis and within the scope of applicable codes and ordinances; or
- b) Carelessness, damage, abuse, misuse, negligence, improper care, fire, flood, or acts of God; or
- c) Non-conforming use, including any use beyond those intended for the product, system, option and/or accessory, including failure to follow the Prescribed Care and Maintenance Instructions; or
- d) Any unauthorized alterations or modifications to the product, system, option, accessory and/or the individual parts or components supplied by Oasis.
- e) Any surface and/or component staining, discoloration, component failure and/or build-up caused as a result of water chemistry or water quality at the site.
- f) Service resulting from normal use and wear for the product, system, option and/or accessory.

Repair or the supplying of replacement product and/or components, under this limited warranty program, shall be the exclusive remedy. Oasis Lifestyle, LLC., shall not be liable for any incidental or consequential damages, including damages to the building / structure, the contents, the occupants, or breach of any expressed or implied warranties. Oasis Lifestyle, LLC., does not recognize, nor authorizes any party to provide implied or written warranties regarding a product, system, option and/or accessories fitness for a particular purpose, nor modify the terms of the limited warranty beyond those stated.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on the duration of any implied warranty. Therefore, the above exclusions and/or limitations may not apply.

THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, WHICH CAN VARY FROM STATE-TO-STATE.

